

onecall
18 123
24-hour help line



The number you need for
**Technical
& Medical**
assistance



18 123

24-hour help line



It only takes one phone call to get things done!

18123: the only number that offers you 24-hour access, 365 days a year, and immediate response on fixed rates for:

A. TECHNICAL ASSISTANCE

Through ALTER EGO, a European Reliance Group member, you shall have access to services covering:

1. Home or office emergencies

(electrician, plumber, unclogging, locksmith)

2. Larger scale projects, following a project study & offer

- >Electrical and plumbing works
- >Cleaning services
- >Disinfection – Insect and pest control (mice and rodents)
- >Unclogging
- >Air conditioner Repair and Maintenance
- >Any other technical or mechanical electrical work

B. HEALTHCARE

Direct 24-hour access to a specialized call center that provides medical information and books appointments, covering:

1. Unlimited medical appointments within a network of physicians of every specialization covering all Greece with a fee of €25 per appointment.
2. Unlimited home calls by doctors (Pathologist, Pediatrician) all over Greece with a fee of €50 during working hours and €60 after working hours and on holidays.
3. Medical diagnostic tests with a discount up to 30% and check-ups at BIOIATRIKI Group Diagnostic Centers and in regional affiliated Diagnostic Centers.
4. Blood samples taken at your home with a cost of €10 (offered only in the region of Attica)
5. Home nursing services covering Athens, Piraeus and Thessaloniki.
6. Dental procedures, pediatric dentistry and orthodontics, provided by our network of associate dentists.
7. Physiotherapy Sessions charged €15 at the practice and €25 at home.
8. In the case of an emergency incident and if hospitalization at BIOIATRIKI Group clinics is deemed necessary, diagnostic tests of a value of €300 are offered free of charge, plus free transportation with an ambulance.

18123. The number that you **need!**

 **EUROPEAN
RELIANCE**

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