

# FM Policy

ALTER EGO implements an FM management system according to the requirements of the ISO 41001:2018 international standard by taking into account the characteristics and requirements of the demand organization, the users of the facility and the facility itself.

We integrate people, place and process with in the built environment, with the purpose of improving the quality of life of people and the productivity of our customer's core business.

We commit to:

- Satisfy applicable legal and other requirements, including the contract requirements agreed with our customers;
- Ensure management of risk; We will determine the risks and opportunities that need to be addressed to:
  - a. give assurance that the FMS can achieve its intended results;
  - b. enhance desirable effects;
  - c. prevent, or reduce, undesired effects;
  - d. achieve improvement.
  - e. ensure business continuity and emergency preparedness
- Satisfy FM management system requirements;
- Continually improve the FM management system;

For ALTER EGO

**11/01/2021**

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Managing Director